

Planned Service Program

**The power to protect your equipment investment.
The experience to meet your exact needs.**

▶ Increase Your Uptime ▶ Improve Productivity ▶ Enhance Profitability

Drive for Service Excellence

The high cost of downtime is an expense you can't afford.

Our Planned Service Program enables you to:

- ▶ Anticipate and prevent common failures
- ▶ Design a "preventive maintenance" plan for scheduled service that won't disrupt your productivity
- ▶ Implement an information process to keep you informed

The Process

Step 1 Facility Audit

A comprehensive building walk-through is performed to review and evaluate equipment and operator requirements.

Step 2 Strategy

A customized preventive maintenance plan is developed.

Step 3 Implementation

The approved Plan is executed to ensure that your processes run faster, better, smarter and longer.

In addition, a professional service analysis is conducted to outline potential training needs and on-site engineering requirements.

Headquarters 1.952.995.8000



**CONTROL
TECHNIQUES**
A M E R I C A S

Added Assurance

A customized Planned Service Program will ensure continued uptime. Our value-added program integrates Control Techniques' network of strategically located Drive Centers that provide quick response. Our national database of customer applications enhances our extensive industry knowledge, and our technical expertise gives you the right After Market Solution for your process.



Driven by Technology Powered by Service

Facility Locations

Headquarters

Minneapolis Drive Center
Tel: 1 952 995 8000

Los Angeles Drive Center
Tel: 1 562 943 0300

Charlotte Application Center
Tel: 1 704 424 9811

Portland Drive Center
Tel: 1 503 266 2094

Chicago Application Center
Tel: 1 630 752 9090

Providence Drive Center
Tel: 1 401 392 4256

Cleveland Drive /Systems Center
Tel: 1 440 717 0123

Salt Lake City Drive Center
Tel: 1 801 566 5521

Fort Myers Drive /Systems Center
Tel: 1 239 693 7200

York, Pa., Drive Center
Tel: 1 717 751 4200

Americas Service Center
Tel: 1 800 893 2321

Drive for Service Excellence



Start your new system on time and under budget with professional installation and commissioning.



Support your drives with comprehensive instruction on programming and diagnostics.



Rely on our extended coverage options long after your initial investment.



Enhance your process with greater innovation and efficiency.



Maximize uptime for your system with a customized preventive maintenance plan.



Save time and money with a detailed assessment of your power quality.



Maintain quality with immediate service that meets the latest factor specifications.



Call on local Technicians for expert service and support.



Safeguard your productivity with an on-site supply of essential parts.



Raise your process to the next level with a detailed plan by systems experts.